KNOW BEFORE YOU GO

The Awakened Way Wide Open Alaska Cruise with Suzanne Giesemann

August 28 – September 4, 2027

Do I need a passport and/or visa?

This cruise makes 1 stop in a foreign port: Victoria, Canada.
FOR U.S. CITIZENS: It is necessary for all passengers to provide proof of citizenship and photo ID in one of the following forms:

1) A current passport that is valid for at least six months after your return date, or
2) An original or certified copy of your birth certificate and valid government photo ID (REAL driver's license).

FOR NON-U.S. CITIZENS: You must have and carry a passport valid for six months beyond the duration of your travel. Please carefully verify the existing identification requirements for your particular travel situation. **For International passengers, please be sure you have the necessary Visas for travel to Canada if applicable.** One online resource to quickly find out about visa requirements is http://www.visahq.com or you may contact the individual embassy for more info.

How much time do I need to allow for embarking and disembarking?

For air arrivals and departures into Seattle, WA it is recommended guests allow adequate time for transfer between the airport and pier, customs inspections and airport security checks. On the day of departure **(August 28th)** flights should arrive to the Seattle, WA Airport (SEA) no later than **12:30 pm.** On the day the ship returns **(September 4th)** flights should depart after **11:00 am** from Seattle Airport (SEA).

Can I purchase transfers from the airport to the ship?

If you are arriving to the Seattle Airport (SEA) on the day of sailing, you may add Holland America transfers to the ship and from the ship back to the airport after the cruise. The cost of these transfers is $27 per person each way. Reservations must be made with Life Journeys no later than August 13th. Flight numbers and details are required for your reservations. Taxis run approximately $60 from Seattle and are faster and less expensive if more than one is traveling.

When may I embark the ship?

The *ms Eurodam* departs from Pier 91 at 3:00 pm. Embarkation begins at approximately 11:30 am, and guests are required to be on board no later than 90 minutes prior to sailing time. **The Pier address is: 2001 W. Garfield St. Seattle, WA.** For those driving, parking is available at Seattle CruisePark for approximately $199 per week. Call 888-997-3092 or https://reservations.seattlecruiseparking.com/.

Air or Hotel Reservations

When you make your air arrangements to Seattle, WA you may want to consider the **"FlightEase by Holland America Line" Air Program** as an option. You can now book your flights online with FlightEase by Holland America Line, or by phone. You get 24/7 travel service and Air Specialists are available to help you with any flight delays or cancellations, working quickly with the airline to get you on the next available flight to our ship. And there's no booking fee. All flights are subject to cancellation fees; our cruise cancellation penalties do not apply to any flights purchased. Click the link: hollandamerica.com/flights or contact one of their professional specialists at 800-628-4771.

Inquiries and bookings must be made directly with Holland America and not through Life Journeys. FlightEase by Holland America Line is not affiliated with Life Journeys. FlightEase by Holland America Line is your airline booking travel agent and is your contact for changes/issues.

There are many good discount internet sites available, such as www.hotels.com or www.kayak.com, both offering a variety of different-priced hotel options.

Dining

Our group will dine at Late Dining (7:30 PM) each evening in the Main Dining Room. This dining time fits our workshop schedule and also allows you to dine with other participants from our group. You can also choose a more casual alternative in the Lido Restaurant where you can choose from the buffet or a made-to-order meal. Room service is also available and is complimentary.

Reservations-Only Specialty Restaurants

As a delicious alternative to the main dining room, you might consider the Pinnacle Grill, Canaletto's Italian Restaurant or The Tamarind – Asian Fusion. The Pinnacle Grill offers a level of elegant sophistication unmatched anywhere. The Canaletto Restaurant offers an authentic Italian experience, and the Tamarind Restaurant offers an unparalleled Asian culinary experience. There is a $52 charge for the Pinnacle Grill, $25 for Canaletto's, and $40 for Tamarind per person. Reservations can be made onboard or online once you have completed check-in. If you would like to speak to someone regarding these dining reservations in advance, you can call Ship Services at 800-541-1576.

Can the Dining Room accommodate special diets?

Watching your salt, fat or sugar intake? Going Vegan? Advise us at the time of booking and we'll be happy to accommodate any special diets. Holland America offers vegetarian options at each meal and also has a separate Vegetarian and Vegan menu in the Dining Room. Special medical diets must be pre-ordered a minimum of 60 days prior to sailing. These require submission to Holland America directly. Please use this link to communicate your medical dietary request once your booking has been confirmed: book.hollandamerica.com/specialServices

May I bring my own liquor On-Board?

Only wine and champagne are allowed. A corkage fee will be charged for wine or champagne brought to the restaurants or bars for consumption.

Stateroom Details

All staterooms include: Double closets, full length mirrors, extra-deep chest of drawers, safe, hairdryer, and a remote-controlled Flat Screen TV. Staterooms are equipped with both North American standard 110 volt and European Standard 220 volt outlets.

What's included in the Cruise Price?

- All meals, including room service, except in the specialty "reservations-only" restaurants.
- Most entertainment & activities onboard.
- The full seminar program and special event for the group.
- **FREE ONBOARD CREDIT* INCLUDED WITH YOUR BOOKING –** applicable to the 1st and 2nd guests only
    - **$50 Shipboard Credit per person – Interior and Ocean-View Staterooms**
    - **$150 Shipboard Credit per person – Verandah Staterooms**
    - **$200 Shipboard Credit per person – Signature and Neptune Suites**

  * Onboard credit can be applied toward excursions, the spa, specialty restaurants, and more onboard the ship.

What's not included in the price?

- Air Transportation cost or transfers to the ship
- Shore excursions in the various ports
- Meals in the Specialty Reservations-Only Restaurants
- On board: sodas, alcoholic beverages and bottled water, telephone calls or internet access service, spa treatments, laundry or dry cleaning, photographs, casino gambling, and gratuities (Fee is per person/per day, $20.00 for suites, $18.00 for non-suites for the duration of the cruise). This will be charged to your onboard account at the end of the cruise by Holland America.

Cruise Attire

Casual wear will be appropriate for days onboard. For evening wear, count on two basic types of attire:

- Casual - dresses, or slacks & blouse for women; sport shirts & trousers for men
- Gala - cocktail dresses for women; suits & ties, or sport coat and slacks for men

There are two Gala nights for this cruise. No self-service laundry or ironing facilities are available. Full laundry services, including pressing, are available for a fee.

Are there any special activities for kids?

Absolutely! Holland America's Club HAL®, a special, fully supervised program for children 3 (must be potty trained) to 17, has lots of cool stuff for kids. For tweens 8 to 12 and teens 13 to 17 there's miniature golf, pool and pizza parties, video games, disco, movies and more. The chefs have designed a special menu that has their favorites including pizza, hamburgers, hot dogs, and fish & chips.

When can I reserve my shore excursions?

Booking shore trips usually become available between 120-60 days before sailing. **Pre-booking excursions is highly recommended.** You can pre-book your excursions with your booking number up to 4 days prior to sailing at www.hollandamerica.com/ShoreExcursions or by calling Holland America at 888-425-9376. You may also make arrangements when you board your ship at the Excursions Desk.

Holland America Line Navigator App Information

You can download Holland America's NAVIGATOR app at no charge from the App Store or Google Play. Launch it and sign in using your Holland America guest account credentials. If you don't have an account, you can create one in the app. This app is loaded with information about your cruise. You can use the app to access your boarding pass, answer the health questionnaire before sailing, book shore excursions when available, and even chat with other guests while onboard. You will also receive updates from Holland America cruise line closer to sailing time.





Ship Contact Information

Your E-Documentation packet will contain detailed information including the phone number for your ship. The Explorations Café has workstations available and is open 24 hours a day. Wireless internet is available throughout the ship and guests may use their laptop computer or other wireless internet enabled devices to purchase and connect to internet service onboard. Different priced plans are available and charges for internet access will be posted to your shipboard account.

Weather

Expected temperatures can range from a low of 50º F (night) to a high of 65º F (day). Layered clothing is suggested, along with a folding umbrella in case of rain or mist. It is advisable to check the internet for up-to-date weather conditions prior to sailing. Bringing binoculars would also enhance viewing scenery.

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